

### Content is royalty

HOW TO DEFINE YOUR VOICE IN THE CROWD



#### Who am I?

- · Child of God
- Freelance content writer for the National Small Business Chamber and Confident Women in Business.
- Freelance English teacher for foreign learners
- Children's book author of the Bushveld Trio and their adventures.







### What is content?

Content is any way in which your business communicates with the world. It can be through imagery, words, or music.

### Four points to remember:

1

Know your mission

2

Know your audience

3

Know your brand's persona 4

Make your content valuable and relevant

## Know your mission:

Try to complete this phrase from Hilary Hartling, a personal branding coach:

I help (target audience) do/understand (what), so that they can (benefit/value)

EG: I assist and educate creative businesses to create impactful and simple content so that they can become thought leaders in their market.

### Know your audience:

#### Questions from mastering your mission statement workbook by Hilary Hartling

• Is your ideal client male / female? Or does it matter?

#### Give them a name if it helps you think through the rest of these questions:

- What kind of lifestyle do they have? Be specific about home, work, everyday environment, etc.
- What do they do for work? Do they work or are they students?
- Where do they live? South Africa? International? City / country?
- What's really important to them?
- What books / mags / blogs / etc do they love to read?
- Do they travel? How often? Where?
- What inspires them?
- What do they stay up at night worrying about? (biggest fears)
- What are their top 5 desires?

# Know your brand persona:

If your brand was a person, who would they be?

- Appearance (colour/font/images)
- Voice (tone of the text )





## Create a style guide:

- Spelling: South African English/ UK English/ US English
- Date: 2 June 2023/ 02/06/23/ 02-06-2023
- Heading: Sentence Case/ Capital Letters for Main Words/ All Capital Letters For All Words/ EVERYTHING IN CAPS
- Lists: numbers/ bullets
- Brand name: The Inquisitive Hedgehog/ Dandylion Books & Bags
- Numbers: write out 1- 10 or use numbers all the time.
- Tone of voice: Funny or serious / formal or casual / irreverent or respectful/ matter-of-fact or enthusiastic
- Style Guide: Chicago Manual of style
- Punctuation: hyphenated words
- Acronyms

Do you have any questions?